

PROPERTY PRESERVATION CONTACTS



Company Names	Mailing Information	Key Contacts	Title / Department	Phone
Am Trust Bank aka Ohio Savings Bank	1111 Chester Ave. Cleveland, OH 44114	Jacques Hawkins jhawkins@amtrust.com	Property Preservation Specialist	(216) 588-5936 Fax: (216) 588-2060
American Home Mortgage Servicing, Inc. (AHMSI) (formerly Option One Mortgage Corp.)	4600 Regent Blvd., Suite 200 Irving, TX 75063	Gary Johnson gary.johnson@fieldassets.com Krystl Lewis krystl.lewis@fieldassets.com		(512) 539-4300 Fax: (866) 802-6836 (512) 539-4020 Fax: (866) 802-6836
Aurora Loan Services (ALS)/ Lehman Brothers	327 Inverness Dr. South Englewood, CO 80112	R. Brandon McGill brandon.mcgill@aurorabankfsb.com Code Violations Department codeviolations@aurorabankfsb.com Field Service Contact code.violations@safeguardproperties.com	Property Services Manager Safeguard Properties Code Violations Department	(720) 945-4775 Fax: (720) 945-4994 (800) 852-8306, ext. 2173
Bank of America, N.A. aka NationsBank Barnett Bank Boatmen's Bank	475 Cross Point Pkwy. Getzville, NY 14068-9000 (716) 635 2000	Barbara Komisarof barb.komisarof@bankofamerica.com Rhonda Weston rhonda.weston@bankofamerica.com David Mazanek, Safeguard david.mazanek@safeguardproperties.com		(716) 635-2970 (716) 635-2978 (800) 852-8306, ext. 1261
Beal Bank LLP Mortgage Ltd.				(469) 467-5917
Carrington Mortgage Services, LLC	1610 E St. Andrew Santa Ana, CA 92705	Nick Rogers nicholas.rogers@carringtonms.com Tom Croft tom.croft@carringtonms.com	Vice President, REO	(949) 517-5335 (949) 517-5087
Central Mortgage Company	801 John Barrow Rd., Ste. 1 Little Rock, AR 72205	Jan Davis jkdavis@arvest.com	Default Asset Manager	(501) 716-5614
Chase Home Finance LLC	800 Brooksedge Blvd. Westerville, OH 43081 Attn: OH1-8021 High Risk Department	High.Risk.Violations@Chase.com David Mazanek, Safeguard david.mazanek@safeguardproperties.com Mortgage Contracting Services codeviolations@mcsnow.com Michelle Hickman michelle.hickman@mcsnow.com	Field Service Contact Field Service Representative	(888) 310-1506 (800) 852-8306, ext. 1261 (813) 387-1100 (813) 387-1100
Chevy Chase Bank		Debbie Graham djgraham@chevychasebank.net		(301) 939-4059
CitiMortgage	1000 Technology Dr. O'Fallon, MO 63368 MS 323	code.violations@citi.com David Mazanek, Safeguard david.mazanek@safeguardproperties.com	Code Violations Department Field Service Contact	(636) 261-7659 Fax: (636) 898-5137 (800) 852-8306, ext. 1261

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Citi Residential Lending Ameriquest Mortgage Services AMC Mortgage Services	10801 6th St., Suite 130 Rancho Cucamonga, CA 91730	Olivia Barton obarton@amcmortgageservices.com		(909) 484-2952, ext. 38535
		Joisy Rodriguez joisy.rodriguez@amcmortgageservices.com		(909) 484-2952, ext. 38678
		Kim Guevara kguevara@amcmortgageservices.com		(909) 484-2952, ext. 38458
		David Mazanek, Safeguard david.mazanek@safeguardproperties.com	Field Service Contact	(800) 852-8306, ext. 1261
Countrywide Field Services	301 E. Vanderbilt Way, Ste. 350 San Bernardino, CA 92408	CFSC Escalation Team CFSC_Escalation@Countrywide.com	Property Preservation	(866) 515-9759
Countrywide Home Loans	7105 Corporate Dr. PTX A 274 Plano, TX 75024	Community Advocacy Team communityadvocate@countrywide.com		(888) 200-5872 Fax: (972) 781-4158
		Escalation Damage Team John Hund john_hund@countrywide.com		(972) 526-1635
		Anjelica Williams anjelica_b_williams@countrywide.com		(972) 526-3127
		REMViolationsDesk@countrywide.com	REO / Marketing Violations Notice Desk	
EMC Mortgage Corporation	800 State Highway 121 Bypass Lewisville, TX 75067-4180	Barbara Christy bchristy@bear.com	Code Violation/Preservation Specialist	(214) 626-2645
		Lesley Hicks lesley.p.hicks@jpmorgan.com	Property Preservation Specialist	(214) 626-2580
		Donna Daniels donna.k.daniels@jpmorgan.com	Property Preservation Supervisor	(214) 626-4841
Everhome	8100 Nations Way Jacksonville, FL 32256	Vacant-blight@everhomemortgage.com		
		LPS Field Service Jerod Kildoo		(800) 767-8674 (option 2)
Fifth Third Bank	5050 Kingsley Dr. MD: 1MOC20 Cincinnati, OH 45263	Theresa Schrand theresa.schrand@53.com	Property Preservation Specialist	(513) 358-1827 Fax: (513) 358-9120
		Helen Carson helen.carson@mcsnow.com	Field Service Contact	(813) 387-1100
First Commonwealth Bank	4750 Clairton Blvd. Pittsburgh, PA 15236	Jack B. Furtney jfurtney@fcbanking.com	Loan Workout Officer	(412) 881-3347
First Niagara Bank	6950 S. Transit Rd. P.O. Box 514 Lockport, NY 14095-0514	Trish Harris trish.harris@fnfg.com		(716) 625-7689
GMAC Mortgage Corporation	3451 Hammond Ave. Waterloo, IA 50702-5345	Patrick F. McCool pat_mccool@gmacm.com	Manager, Property Preservation	(319) 236-4733 Fax: (319) 236-4647
		Shelley Petersen shelley.petersen@gmacm.com		(319) 236-4784
		Chelle Adkins chelle.adkins@gmacm.com	Team Lead	(319) 236-5147

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HSBC Mortgage Services, Inc. Beneficial Ohio Inc. Household Realty Corp.	HSBC Mortgage Services 636 Grand Regency Blvd. Brandon, FL 33510	Property Preservation Department us.inspectionrequest@us.hsbc.com		(866) 411-3810, option 2
	HSBC Mortgage Corporation 2929 Walden Ave. Depew, NY 14073	Barbara Willard Ann Lewis		(716) 651-6779 (716) 651-6776
		David Mazanek, Safeguard david.mazanek@safeguardproperties.com	Field Service Contact	(800) 852-8306, ext. 1261
HUD				
Pyramid Real Estate Services, LLC (KS, MO, OK, KY, TN)	4500 S. Garnett Rd., Ste. 250 Tulsa, OK 74146	Sylvia Belitz code@pyramidrealestate.com	Manager, Property Operations Division	(918) 660-0800, ext. 323
Chapman Law Firm (OH, IL)		Burrell Jackson mc@clfes.com	Mortgage Compliance Manager	(918) 622-3690, ext. 237 (800) 434-1567
Michaelson, Connor & Boul, Inc. (AZ, CO, MT, NV, UT, WY)		LuAnn Kogler luann.kogler@mcbreo.com	Director, Mortgage Relations	(714) 230-3628
Kentucky Housing	1231 Louisville Rd. Frankfort, KY 40601	J. Derek Smith dsmith@kyhousing.org	Default/Liquidation Manager	(502) 564-7630, ext. 316 Fax: (800) 341-5622, ext. 316
Litton Loan Servicing	4828 Loop Central Drive Houston, TX 77081	Terrell Phearse terrell.phearse@littonloan.com	Property Preservation Processor	(713) 218-4824
		Sharon Graham Sharon.Graham2@littonloan.com	Property Preservation Processor	(713) 218-4666
		Amy West Amy.West@littonloan.com	Property Preservation Team Lead	(713) 218-4658
		Linda Milan Linda.Milan@littonloan.com	Property Preservation Supervisor	(713) 218-4669
		Safeguard Code Violations code.enforcement.violations@safeguardproperties.com	Field Service Contact	(800) 852-8306 ext. 2173
LoanCare Servicing Center		Tim Hayes hayest@loancare.net		(757) 893-1300, ext. 203
		Jamese Bennett-Pate bennett-patej@loancare.net		(757) 893-1300, ext. 243
M & T Bank	One Fountain Plaza, 6th Floor Buffalo, NY 14203	Preservation Manager propertypreservation@mandtbank.com		(800) 724-1633
		David Mazanek, Safeguard david.mazanek@safeguardproperties.com	Field Service Contact	(800) 852-8306, ext. 1261
Midland Mortgage Co. MidFirst Bank	999 NW Grand Blvd. Oklahoma City, OK 73118	property.preservation@midfirst.com		(800) 852-8306, ext. 1261
		David Mazanek Safeguard Properties, Inc.	Field Service Contact	(800) 852-8306, ext. 1261

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National City Bank National City Mortgage Co. dba Commonwealth United Mortgage dba Accubanc Mortgage dba MidAmerica Bank National City Mortgage Inc. National City Mortgage Services	Attn: Property Preservation 3232 Newmark Dr. Miamisburg, OH 45342	Property Preservation Team Megan Wessell Kim Burchett Delbert Thompson hazard.loss@ncmc.com Gail Klein gail.klein@ncmc.com Michael Ferguson michael.ferguson@ncmc.com David Mazanek, Safeguard david.mazanek@safeguardproperties.com	Processor Processor Processor Process Leader Process Manager Field Service Contact	(937) 910-4953 (800) 367-9305, ext. 54953 (937) 910-4563 (937) 910-1220 (800) 852-8306, ext. 1261
National City Consumer Loan Services	6750 Miller Road Brecksville, OH 44141	Kathy Prorock kathy.prorock@nationalcity.com		(440) 546-6979
Note: If unable to identify which National City entity is servicing a property, contact the Miamisburg team which will identify which entity is servicing the loan and provide contact information. Any escalated complaint or concerns can be directed to Deborah Oakley no matter which National City entity is involved or you may call the Property Preservation Team at National City Mortgage, (937) 910-4953.				
Ocwen Loan Servicing, LLC Ocwen Financial Corporation Ocwen Federal Bank FSB	1661 Worthington Rd., Suite 100 West Palm Beach, FL 33409	Kavita Parekh kavita.parekh@ocwen.com David Mazanek, Safeguard david.mazanek@safeguardproperties.com	Field Service Contact	(561) 682-8000, ext. 6412 (800) 852-8306, ext. 1261
PHH Mortgage Mortgage Contracting Services		Frankie Potter frances.potter@mcsnow.com Jonathan Turner jonathan.turner@mcsnow.com	Field Service Contact Field Service Contact	(813) 387-1100 (813) 387-1100
Plaza Home Mortgage				(858) 346-1208, ext. 208
Popular Mortgage Servicing Inc.	121 Woodcrest Road Cherry Hill, NJ 08003 Safeguard Properties, Inc. 650 Safeguard Plaza Brooklyn Heights, OH 44131	Edwina Fisher Edwina.Fisher@popularms.com David Mazanek, Safeguard david.mazanek@safeguardproperties.com	Safeguard Properties Client Liasion Field Service Contact	(800) 556-1425, ext. 5802 (800) 852-8306, ext. 1261
Regions Mortgage AmSouth Bank Union Planters Magnolia Federal Magna Bank	215 Forrest St. P. O. Box 18001 Hattiesburg, MS 39401	Denise McLaurin Denise.Mclaurin@Regions.com Paula Gilliland paula.gilliland@regions.com	Legal Claims Processor	(601) 554-2386 (601) 554-2463
Saxon Mortgage Services Inc.	4708 Mercantile Dr. North Fort Worth, TX 76137	Renee Tello TelloR@saxonmsi.com	Property Preservation Manager	(817) 665-7966 Fax: (817) 665-7967
SC State Housing	300C Outlet Pointe Blvd.	Lisa E. Rivers Columbia, SC 29210	Director, Mortgage Servicing lisa.rivers@schousing.com	(803) 896-9384
Suntrust Mortgage, Inc	Foreclosure Dept. RWV3064 1001 Semmes Ave. 4th floor Richmond VA 23224	Lorrie Pond lorrie.pond@suntrust.com Tammi Stubbs tammi.stubbs@suntrust.com David Mazanek, Safeguard david.mazanek@safeguardproperties.com	Foreclosure Claims Manager Foreclosure Department Field Service Contact	(804) 319-4797 (804) 291-2515 (800) 852-8306, ext. 1261

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US Bank Home Mortgage US Bank NA Leader Mortgage	4801 Frederica St. Owensboro, KY 42301	Christina Hall David Mazanek, Safeguard david.mazanek@safeguardproperties.com	Field Service Contact	(270) 852-5644 (800) 852-8306, ext. 1261
U.S. Department of Veterans Affairs		wscopm@va.gov		
Washington Mutual		Property Preservation gmp-pescalated@wamu.net		(877) 488-5453 Fax: (904) 462-2194
Wells Fargo Home Mortgage WFHM	1 Home Campus Des Moines, IA 50328	codeviolations@wellsfargo.com Andrew Hohensee andrew.d.hohensee@wellsfargo.com First American Field Services wellsinquiries@firstam.com Fidelity National Field Services High risk email: field.servcies.highrisk@fnis.com Mortgage Contracting Services codeviolations@mcsnow.com	Violation Specialist Field Service Contact Vendor Team	(414) 214-4383 High risk phone: (440) 424-0045 (813) 387-1100
Wilshire Credit Corporation/ Merrill Lynch	14523 SW Millikan Way Suite 200 Beaverton, OR 97005	Property Preservation Department preservation@wcc.mi.com Safeguard Properties Code Violations Department code.enforcement.violations@safeguardproperties.com		(888) 265-0562 (800) 852-8306, ext. 2173
World Savings		Rose Ann Robles RoseAnn.Robles@Wachovia.com	Department Manager, Asset Management and Project Loan Servicing	(210) 543-4571 (866) 259-7731, ext. 34571