

# MBA's National Mortgage Servicing Conference & Expo

Manchester Grand Hyatt  
San Diego, Calif.  
February 23–26, 2010

## Conference Registration / Hotel Accommodations Information

### Five Easy Ways to Register

**Online** (Credit card)  
<http://store.mortgagebankers.org>

**Fax** (Credit card)  
(202) 289-0671

**Phone**  
(800) 793-6222, select option 3  
Monday–Friday, 9:00 a.m.–5:00 p.m. ET

**Mail\***  
Payable to: Mortgage Bankers Association  
Mail to: Mortgage Bankers Association  
PO Box 403945  
Atlanta, GA 30384-3945

**Express Mail\***  
Payable to: Mortgage Bankers Association  
Mail to: Mortgage Bankers Association  
c/o Bank of America Lockbox Services  
Lockbox 403945  
6000 Feldwood Road  
College Park, GA 30349  
(800) 793-6222, select option 3

\* Use Express Mail for overnight deliveries to meet registration cutoff dates when applicable. Express Mail only ensures postmark date for registration fees.

Please allow 3–5 business days for processing and confirmations.

### For More Information

**Speaking Opportunities:**  
Norman Edwards, (202) 557-2793

**Sponsorship Opportunities:**  
Mark Brady, (202) 557-2790

**Exhibit Opportunities:**  
Kim Newell, (202) 557-2791

**Web site:**  
[www.mortgagebankers.org](http://www.mortgagebankers.org)

### Conference Registrant Information

You can register for the conference through our secured Web store. Simply visit [www.mortgagebankers.org](http://www.mortgagebankers.org) and click *Conferences & Events*.

*Note:* Registrant badges can only be picked up by the registered individual unless prior arrangements have been made.

### Guest Policy

Each registrant is limited to one paid guest. A guest is defined as a spouse, significant other, friend or an adult child (18 or over) who is not in an industry-related occupation. Co-workers or associates in the industry may not use the guest registration category.

### Important Conference Deadlines to Remember

*January 22:* Early conference registration /final registration list/ substitutions

*February 1:* Cutoff for hotel rooms

In order to receive your registration confirmation and hotel information in time, register before *January 22*. If you do not receive your registration confirmation within seven days, please call MBA at (800) 793-6222, select option 3.

### Substitutions

Send requests in writing to the attention of "Registration Substitutions" and include a \$50 processing fee. You may email your substitution request to [meetings@mortgagebankers.org](mailto:meetings@mortgagebankers.org).

In order to guarantee that your name will appear on the Final Registration List, substitutions must be received by *January 22*. After *January 22*, all substitutions must be done on site.

### Cancellations and Refunds

Cancellations received on or before *January 22*: Full refund minus \$50 processing fee

Cancellations received *January 23–February 15*: 50 percent penalty applied to all registration cancellations

*February 15:* No refunds made after this date

Cancellation requests should be sent to the attention of "MBA Cancellations." You may email your cancellation request to [meetings@mortgagebankers.org](mailto:meetings@mortgagebankers.org). In the unlikely event of program cancellation, MBA will refund 100 percent of registration fees paid. MBA assumes no liability for any penalty fees on airline tickets, deposits for hotel accommodations or any other fees, charges, penalties or other incidental costs that a registrant might incur as a consequence of a program cancellation.

### Special Group Discount Cancellation and Refund Policy

If any person who has registered as part of the special group discounted rates cancels their registration, the standard Cancellations and Refunds policy will apply. In addition, the group discounted rates will be adjusted if applicable.

### Travel Information

Please contact Travel Incorporated, MBA's official travel agency, to take advantage of special discounts on airfare and car rentals. You can make your travel arrangements Monday through Friday, 24 hours a day. A proposed schedule will be sent to you immediately. Reservations will include 5–10 percent savings depending on the destination and meeting. You may also call our official air carriers and car rental agencies directly.

To contact Travel Incorporated, call (800) 524-3002. If not using Travel Incorporated please use the codes below when making travel arrangements to ensure that you receive the appropriate discounts.

### Airfare Discounts

Please ask your travel or airline agent to use the following airline code when making your MBA travel arrangements. Using the appropriate airline code will ensure discount savings for you and help MBA track its airline volume.

**American:** (800) 433-1790;  
Airline Code number: 20837

### Car Rental Discounts

MBA members can obtain discounts by contacting the car rental agency directly and providing the identification number.

**Avis:** [www.avis.com](http://www.avis.com); (800) 831-8000;  
Avis Worldwide Discount number: A369400

**Budget:** [www.budget.com](http://www.budget.com); (800) 527-0700;  
Budget Discount number: T495200

**Hertz:** [www.hertz.com](http://www.hertz.com); (800) 654-2200;  
Hertz Discount number: 316138

### Hotel Information

The cutoff date for discounted hotel rates is *February 1*. This does not ensure availability of rooms. If rooms are available until *February 1*, you will receive the discounted hotel rate. After *February 1*, reservations are accepted on a space available basis only, and you may be charged the regular hotel rate. In order to receive MBA's special negotiated room rate, contact your hotel of choice and state that you will be attending MBA's National Mortgage Servicing Conference & Expo 2010.

### Conference Hotel

Manchester Grand Hyatt  
One Market Place  
San Diego, CA 92101  
Phone: (619) 232-1234  
MBA discount rate: \$259 / night, standard

### Alternate Hotel

Embassy Suites Hotel – San Diego Bay  
601 Pacific Highway  
San Diego, CA 92101  
Phone: (619) 239-2400  
MBA discount rate: \$219 / night, single;  
\$239 / night, double; use discount code "MBA" when making reservations

Hotel cutoff: *February 1, 2010*

Please see Housing Policy on conference Web site.

# Individual Registration Form for MBA's National Mortgage Servicing Conference & Expo Manchester Grand Hyatt San Diego, Calif. February 23–26, 2010

## Registration Fee

Early registration received with payment **by January 22, 2010:**

MBA Member\* \$995  Nonmember \$1,950

Regular registration received with payment **after January 22, 2010:**

MBA Member\* \$1,185  Nonmember \$2,150

On-site registration fees apply **between February 19–26, 2010:**

MBA Member\* \$1,185  Nonmember \$2,150  Guest registration fee: \$495

Guest's Name

Nickname for Name Badge

(See **Registration Information** for the Guest Policy.)

## Registrant Information

Please list this information as you wish it to appear on your badge and on the registration list.

Please type or print legibly. Photocopy entire form for additional registrations.

Mr.  Ms.

First Name

MI

Last Name

Nickname for Name Badge

Title

Customer ID Number\*\*

Company Name

Company Address

City

State

Zip

Business Phone

Business Fax

Email Address (please provide to receive confirmations via email)

Previous Employer if Employed Less than Two Years

Alternate Email Address (please provide to have confirmations sent to an alternate email address)

\* Subject to Membership Verification.

\*\* To identify your Customer ID Number, please see the printed number located next to your name on the mail panel or call (800) 793-6222, select option 3. Not required to register.

If you have special needs addressed by the Americans with Disabilities Act, please check here and attach a statement regarding your particular needs.

## Payment Information

Check enclosed (payable to Mortgage Bankers Association)

Bill my:  American Express  MasterCard  VISA  Discover

Credit Card Number

Expiration Date

Name as it Appears on Card

Amount of Charge\*

Address (If different from above)

Signature

Please return this form with proper payment to Mortgage Bankers Association. See **Five Easy Ways to Register** for address information.

### For Special Group Discounted

Registration information, see pg. 3.

### Optional Diversity Questions

Your answers to this section are optional. The use of this information is restricted to MBA and is being requested to enhance MBA's continuing efforts to increase diversity within its membership. Your individual information will not be provided to any external source or organization.

Are you:  Male  Female

Do you identify yourself as a member of any of the following racial and/or ethnic groups (check all that apply):

Hispanic/Latino

Black/African-American

Asian/Asian-American/Pacific Islander

Native Hawaiian/American Indian  
/ Native American

White/Caucasian

None of the above: \_\_\_\_\_



**FOR OFFICE USE ONLY** ATTN: DEPARTMENT 1—Meetings Meeting # M2002054 Source Code WB CMB 3 Pts.

ID

Co ID

Order #

Operator

Date

# Group Registration Form for MBA's National Mortgage Servicing Conference & Expo Manchester Grand Hyatt San Diego, Calif. February 23–26, 2010

## Registration Fee

Group discount pricing available to MBA members only.\*

Early registration received with payment **by January 22, 2010:**

- 5–10 Registrations \$955 per member  
 11–20 Registrations \$910 per member

Regular registration received with payment **after January 22, 2010:**

- 5–10 Registrations \$1,145 per member  
 11–20 Registrations \$1,115 per member

Need to register 21 or more? Contact MBA Registrations at [meetings@mortgagebankers.org](mailto:meetings@mortgagebankers.org)

- Guest registration fee: \$495

Guest's Name

(See **Registration Information** for the Guest Policy.)

Nickname for Name Badge

## Registrant Information

In order to take advantage of the group registration discount, all registrations must be submitted at the same time. Group Registrations are accepted via fax only. Fax to (202) 289-0671. Please photocopy this form and provide a separate registration form for each member of your group.

Please list this information as you wish it to appear on your badge and on the registration list.

Please type or print legibly.

- Mr.  Ms.

First Name MI Last Name

Title Customer ID Number\*\*

Company Name

Company Address

City State Zip

Business Phone Business Fax

Email Address (please provide to receive confirmations via email)

Previous Employer if Employed Less than Two Years

Alternate Email Address (please provide to have confirmations sent to an alternate email address)

\* Subject to Membership Verification. \*\* To identify your Customer ID Number, please see the printed number located next to your name on the mail panel or call (800) 793-6222, select option 3. Not required to register.

- If you have special needs addressed by the Americans with Disabilities Act, please check here and attach a statement regarding your particular needs.

## Payment Information

- Check enclosed (payable to Mortgage Bankers Association)

Bill my:  American Express  MasterCard  VISA  Discover

Credit Card Number Expiration Date

Name as it Appears on Card Amount of Charge\*

Address (If different from above)

Signature

Please return this form with proper payment to Mortgage Bankers Association. See **Five Easy Ways to Register** for address information.

**For individual registration information, see page 2.**

## Optional Diversity Questions

Your answers to this section are optional. The use of this information is restricted to MBA and is being requested to enhance MBA's continuing efforts to increase diversity within its membership. Your individual information will not be provided to any external source or organization.

Are you:  Male  Female

Do you identify yourself as a member of any of the following racial and/or ethnic groups (check all that apply):

- Hispanic/Latino  
 Black/African-American  
 Asian/Asian-American/Pacific Islander  
 Native Hawaiian/American Indian / Native American  
 White/Caucasian  
 None of the above: \_\_\_\_\_

**For Special Group Discount Cancellation and Refund Policy — Refer to page 1.**

Meeting # M2002054 Source Code WB